

**1. Exchange and Network Services****1.1 Tariff Information and General Regulations**

<b>1.1.1 One Time Credit</b>				
<b>ID</b>	<b>Service Category</b>	<b>Rate Element</b>	<b>Rate</b>	<b>USOC</b>
	Residence	Percentage	.753%	
		Fixed Amount	1.29	
	Business	Percentage	1.53%	
		Fixed Amount	1.73	

<b>1.1.2 Payment of Bills</b>				
<b>ID</b>	<b>Service Category</b>	<b>Rate Element</b>	<b>Rate</b>	<b>USOC</b>
	Returned Check or Draft	Per check or draft written	5.00	

<b>1.1.3 Customer Assistance Programs</b>				
<b>ID</b>	<b>Service Category</b>	<b>Rate Element</b>	<b>Rate</b>	<b>USOC</b>
	Lifeline	Reduction in monthly basic exchange service rate – consisting of federal support	3.11	

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<b>1.1.4 Surcharges</b>				
<b>ID</b>	<b>Service Category</b>	<b>Rate Element</b>	<b>Rate</b>	<b>USOC</b>
	E911	Residence and Business Telephone Exchange Lines, PBX Trunks, Centrex Lines, PASLs, and Public Access Lines – Imposed on up to and including 25 lines per customer billing account – Per line	.57	

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